

# Diversity, Intercultural Relations and Communication for University Staff/Teachers

**The training meets the Erasmus Plus program requirements- we offer 5 days and 40 hours of classes**

## **Audience:**

university staff (coordinators, employees of the dean's office, libraries) and lecturers who want to improve their intercultural competences and communication proficiency in order to implement and raise the effectiveness of internationalization processes and create satisfaction in teaching and learning.

The aim of the course is to raise cultural awareness and intercultural skills of the participants. We will discuss the process from encountering a foreign culture to re-discovering one's own culture. At the training conventional theories as well as the evolution of modern intercultural communication will be introduced. Interactive training methodology will familiarize the participants with cultural differences, diversity in educational contexts and lead them to solve intercultural encounters. In 2022 and 2023 we will focus more on immigrants from Ukraine and other conflict zones - how to help them in a war situation.

## **Program outline**

### **Day 1**

**International communication and culture context.** Introduction to culture - culture and identity. Cultural values and patterns - journey across continents. Gender and communication. An alternative view of identity. Comparing and contrasting cultures. Communication in a globalized world - introduction. A model of intercultural communication competence. / Own work on delivered material.

### **Day 2**

**Diversity & cultural awareness in classroom.** What is diversity. Labour code in your country - who is protected? Reasons and effects of diversity - society's approach towards the others. Stereotypes, prejudices and discrimination. People's approach to diversity (playing roles of innovators, agents of change, pragmatists, sceptics and traditionalists). How to foster cultural awareness in the classroom. Ukrainian and other refugees in European schools - ways to support and help.

### **Day 3**

**Classroom activities to promote cultural awareness and communication.** "Who Am I?" Creative Projects. Teaching knowledge, skills and competences - learning outcomes. Communication as a social competence. Teacher pedagogic communication for effective learning - guiding, directing, educating, and fostering the students' potential. Communication challenges in an international and intercultural environment. /Own work on delivered material.

### **Day 4**

**Culture shock in international educational environment. Shocked students - shocked teachers.** Educational migration. Five phases of culture shock. Adaptation and integration strategies - how to identify them. Contradictions of the represented values leading to a conflict - examples of conflict situations. Contemporary mass-media - communication of violence.

### **Day 5**

**Developing intercultural competence.** Tips for building skills in cultural competence - practical exercises and presentations.

Fee - **350 euro** (5 days, 40 hours of classes). We do not cover the cost of accommodation and meals. Payment method - bank transfer.

**Fee deadline** - one month before the training starts; in exceptional circumstances, we agree to a later payment.

We provide the payment data in response to your e-mail. We issue appropriate bills and invoices, as well as certificates of participation.

The exact address of the training location – if not given now - will be known 3 weeks before it starts at least. You may find it attached to the training calendar.

For a group of at least 5 people, individual dates and different places of training are possible.

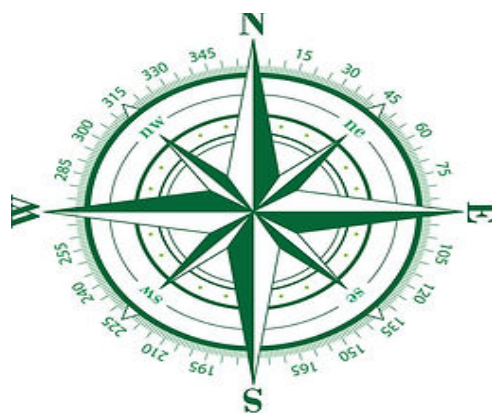
If you need details – **check the calendar or write to us:**

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or

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